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Doula programs pair volunteers with patients who have life expectancies of up to 18 months, while most hospice patients die within nine weeks of entering a program, according to the National Hospice and Palliative Care Organization.

Part confidant, part friend, part advocate, a doula's role changes with each patient.

Mark Lewis, a secretary at a law firm and a doula volunteer, found out that his patient was Catholic, so he bought her a statue of the Virgin Mary.

"I pulled out the statue and she smiled and said, 'Thanks,' " Lewis said.

"Then I pulled out chocolate Haagen-Dazs ice cream and she shrieked with joy. I'd never seen her so happy."

On a later visit, he noticed that she had hearing aids but had not worn them for several months. He bought batteries for them and helped her put them in.

As with birth doulas, end-of-life doulas offer emotional and logistical support to patients' family members.

At St. Mary's Hospital for Children in New York, doulas are paired with terminally ill children ranging from infants to teens. They offer much-needed relief for parents who have to work, have other children at home, live far away or are otherwise drawn away from their children's bedside.

"Parents feel a lot of guilt for not being here all the time with their sick child," said Doreen Sikoscow, manager of palliative care at St. Mary's.

"A doula allows them to break away sometimes and take care of themselves."

Befriending a dying person is no easy task. Most doulas are called to duty through a personal experience, good or bad, with death.

For Melania Eller, that experience was on the job. As a palliative-care nurse at a San Francisco hospital, Eller attended doula training to learn how to relate to her patients differently.

"It opened me up to be more intimate, less guarded as a nurse," Eller said. "I'm more touchy-feely with my patients now."

All doulas are quick to point out the hidden rewards in their experiences.

Allenby said Collins taught her that life didn't have to be complicated. "With her, I learned to enjoy the simplest pleasures: visiting a friend, holding a hand, eating something really yummy," Allenby said.

Lewis joked that, thanks to his doula services he now has "some bargaining chips with Saint Peter."

For Lewis, being a doula isn't mysterious or grandiose.

"Bottom line, you're just visiting someone who is alone in a very scary time in life," he said.





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